

Мобилен Оператор

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Scrum



Release Plan

- Приемаме че първоначалният анализ е завършен и има ясна визия
- Целия проект бива завършен в рамките на един релийз
- 5 Sprints = 5 * 14 дни

Sprint:	Sprint 1	Sprint 2	Sprint 3	Sprint 4	Sprint 5
Цел:	Клиентски модул - основна функционалност	Модул за служители – основна функционалност	Завършен клиентски модул	Завършен модул за служители	Поправяне на бъгове

Sprint 1 – User Stories to work on

- User Registration
- Check available services
- Check current due amount
- Display personalized service suggestions
- Create contacts list

User Registration

Priority: 1

- As a customer of the mobile operator I want to be able to register as a user using my phone number as identification.
- Acceptance Criteria:
 - The system sends SMS with confirmation code.
 - User profile is created and user information stored.

Check available services

Priority: 2

- As a user I want to be able to check what additional services are available for my current subscription so that I may later purchase some of them.
- Acceptance Criteria:
 - Only services that are not currently used are displayed.
 - Only services that are available for the current customer are displayed.

Check current due amount

Priority: 1

- As a user I want to be able to check what amount I owe to the mobile operator.
- Acceptance Criteria:
 - Correct information is displayed for each user.

Display personalized service suggestions

Priority: 4

- As a mobile operator owner I want personalized suggestions for services to be displayed while customers are using the system.
- Acceptance Criteria:
 - Displayed suggestions are based on the user's history.
 - Only services that are available for the current customer are displayed.

Create contacts list

Priority: 4

- As a user I want to be able to have a list of contacts.
- Acceptance Criteria:
 - When a contact is added/deleted/edited the correct information is written/deleted/updated in the database.
 - Contacts list can be displayed.
 - At least name and phone number must be specified to be able to save a contact.

Sprint 2 – User stories to work on

- Create report for customer
- Create report for a group(segment) of customers
- Activate service for customer

Create report for customer

Priority: 5

- As an employee I want to be able to create a report for a customer containing their activity for a given time period.
- Acceptance Criteria:
 - A report is generated and visualized.
 - The report contains the correct data based on user, start/end dates.

Create report for a group(segment) of customers

Priority: 6

- As an employee I want to be able to create a report for a group of customers containing summarized information about the customers.
- Acceptance Criteria:
 - Employees can chose what information is included.
 - Correct information is included and displayed in the report.

Activate service for a customer

Priority: 1

- As an employee I want to be able to activate a service for a customer.
- Acceptance Criteria:
 - List of available services for customer is displayed.
 - The service is activated.
 - Confirmation SMS is sent to the user.

Благодаря за вниманието!

Въпроси?